



inBalance University Sleep Management Seminar

"How To Make the Most Out of Your 40 Winks," presented by Kristie Dover of Mercy Sleep Disorders Center.

• **3-4 p.m., Thursday April 3,** Missouri Career Center, 2900 E. Sunshine.

• **9-10 a.m., Wednesday, April 9,** The Old Mill Building (216 W. Central)

To register, visit the Training page on CityShare.



Family Fun Day at Rutledge-Wilson Farm Park April 5

Love the farm? Come to family fun day 9:30 a.m.-noon April 5. Enjoy some of your favorite activities free of charge, like the cow train, bounce house, fishing and an inflatable slide. You'll also learn about gardening opportunities through the Urban Garden Program.

A 'no' vote continues Police-Fire pension tax

On April 8, Springfield voters will be asked if they would like to repeal the 3/4-cent Police-Fire Pension Sales Tax.

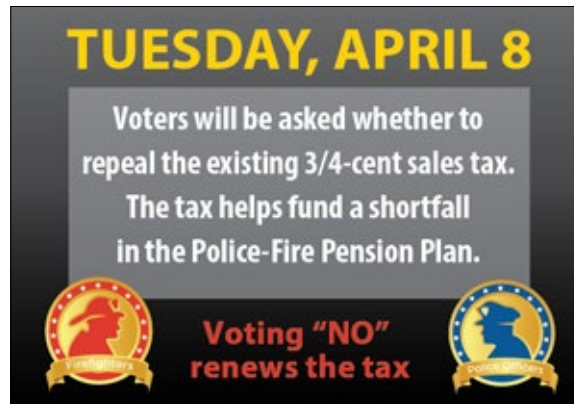
The ballot language is required by state law to ask whether the tax should be repealed. Springfield's police-fire pension plan was \$200 million underfunded in the past, and Springfield citizens voted in 2009 to implement a 3/4-cent Police-Fire Pension Sales Tax to help address this community need.

The pension plan now is more than 67 percent funded, still below the 100 percent funded level necessary for a "closed" pension plan to be sustainable.

If the pension sales tax is renewed in April, it could be fully funded by 2019 or sooner.

Continuing the pension sales tax will:

- NOT increase or change the sales tax rate.
- Help the plan reach 100 percent funding, fulfilling a commitment citizens made to police officers and firefighters more than 60 years ago.
- Prevent a shortfall that would require the City to reduce public safety and many other public services.



Like in 2009, without this sales tax revenue, funding would again fall to the City's General Fund.

Remember, voting "no" RENEWS the tax. For more information about this upcoming ballot issue, visit springfieldmo.gov/election.

City Policy Regarding Voting Leave (Admin Memo No. 11)

State law permits consecutive hours during the time which polls are open for employees to be absent with pay for the purpose of voting in any election. The purpose of the Election Law is not to give a vacation leave, but to allow those employees desiring to vote the time to do so.

The voting leave policy applies only when there is an election for which the employee is registered and eligible to vote in the City/County where they reside. Employees not desiring to vote are not entitled, in any event, to any voting leave time on the voting day.

The City of Springfield pursuant to Section 115.639, RSMo 1986, as amended, shall allow such leave from work as necessary to allow all employees up to three (3) consecutive hours to vote during the period of time the polls are open. The supervisor

► See PENSION SALES TAX on page 3

Public Safety Telecommunications Week is April 13-19

The week of April 13-19 is set aside every year across the nation to recognize the outstanding service of 911 telecommunicators to our community and user agencies. Several events are being planned locally to highlight the profession and honor the employees of the Springfield-Greene County 911 Emergency Communications department.

The dispatch profession has changed dramatically in the last five to 10 years with increasing technology and use of wireless devices.

Telecommunicators must be able to handle thousands of calls each year and have the knowledge of law enforcement, fire and medical issues.

"The 911 personnel are the first 'first responders' as we have to make sure we help our citizens with their emergency situation," says Director Zim Schwartze. "Springfield and Greene County are very fortunate to have highly trained and committed staff in our operations center 24/7/365."

The Springfield-Greene County 911 Emergency Communications department serves 14 fire agencies, nine law enforcement agencies, and/or transfers medical calls to a separate local emergency medical services dispatch center. Please take time to say 'thank you' during the week of April 13-19 to our 911 personnel.

iRecruitment

The cutover to the new Oracle system is complete.

2

Do You Know?

Get to know Drew Meyer in 911.

7

Golden Goose

See who received the award last month.

8

iRecruitment cutover complete

Many of you already know the City uses Oracle for our financial and payroll operating systems. iRecruitment is a module of Oracle that manages employment applications. Human Resources has added this system and has begun using it for all job postings.

What does this mean to me?

All employment applications accepted by the City will be submitted via this electronic system. This applies to external candidates as well as employees. HR will no longer accept paper copies of applications or resumes. All applications must be submitted electronically.

City employees will have access to iRecruitment by using their CityLink user name and password. The iRecruitment link will be found in CityShare and it can also be accessed via springfieldmo.gov/jobs. This access will allow you to develop an applicant profile to apply for future employment opportunities for City of Springfield vacancies.

Please note: Parks temporary/seasonal employees do not have CityLink access, so they will create their applicant profiles at springfieldmo.gov/jobs.

Applicant information will not be transferred from the old system to the new one. In order to transition from the former application system to iRecruitment, HR will not post vacancies or accept applications between March 14 and April 3.

How do I learn to use iRecruitment so I can apply for future employment opportunities here at the City?



Information Systems has created a brief tutorial video, available to view on CityShare. This video walks viewers through the process of developing an applicant profile and demonstrates how to apply for a vacancy.

Brief informational sessions for all employees are available in the Busch Building, Room L-46 on Tuesdays and Fridays through August. To register, go to the Employee Training calendar in CityShare.

"This is an exciting advancement in the management of the application process for City of Springfield employment vacancies. The system is user-friendly and you will find that once you have developed your applicant profile, it will be simple to log in, make necessary revisions as needed, and apply for future City vacancies," says HR Director Sheila Maerz.

SCENE [SPRINGFIELD CITY] EMPLOYEE NEWS EXTRA

EDITOR

Cora Scott

MANAGING EDITOR

Melissa Haase

PRODUCTION EDITOR

Kristen Milam

EDITORIAL CARTOON

Mark Montgomery

CONTENT MANAGER

Sharon Spain

COPY EDITOR

Sharon Smith

DISTRIBUTION

Jenni Lewis

RETIREE LIAISON

Finance Department

The SCENE is published monthly by the City of Springfield, 840 Boonville, P.O. Box 8368, Springfield, MO, 65801.

Comments and articles which appear in The SCENE do not necessarily reflect the views or opinions of City administration or any employee thereof, but are for information only. Permission to reprint material may be obtained from the Department of Public Information, (417) 864-1010.



MISSION

We are committed to working with the community to provide ethical and responsible local government so that everyone can enjoy the benefits of living and working in Springfield.

Additional City info is available on our Web site at www.springfieldmo.gov. Videos may be viewed on **CityView** on the Web or on Mediacom channels 15.1 and 80 and AT&T U-verse channel 99.

SCENE Deadline April 18, 2014

Please direct your submissions to the Department of Public Information. Submissions and ads via e-mail are preferred: thescene@springfieldmo.gov



printed on recycled paper



shall not grant any more than the amount of time necessary, but no more than three (3) hours to allow the employee to vote during the opening of the polls.

If the employee has three (3) consecutive hours or more, whether before or after the employee is in the service of the employer while the polls are open, then the supervisor shall not grant voting leave to the employee. If the employee has less than three consecutive hours from the opening of the polls and the start of the work day, and from the closing of the polls and the end of the work day, then the supervisor shall grant no more than the fraction

of the time necessary to assure the employee has three consecutive hours either before or after work to vote.

The necessary time allotted to an employee to comply with this provision shall be with pay provided the employee notifies the supervisor before the day of the election of the request for leave. The supervisor shall decide whether the leave shall be granted and shall designate the time the employee will be granted leave to vote in order to continue to properly staff the department, and shall notify the employee of the voting leave time prior to the date of the election.

APRIL 8th BALLOT LANGUAGE

"Shall the City of Springfield, Missouri, **repeal** the pension sales tax imposed at the rate of three-quarter of one percent (3/4-cent) for the sole purpose of providing revenues for the Springfield Police and Firefighters Pension System, with said tax to sunset upon the earlier of five (5) years from the date of the commencement of collection of the renewed pension sales tax or B) the Pension System fund reaching a fully-funded (100%) status as determined by an independent actuarial study conducted for the Pension System Board of Trustees?"

**ARE WE THERE YET? NO
Voting "NO" renews the tax.**

Fire Department launches Springfield LifeSave program

When Dale Moore headed to a Missouri State University football game one afternoon last October, he never dreamed he would save a life.

Thanks to cardiopulmonary resuscitation (CPR) training, he knew exactly what to do when he saw a spectator collapse and become unresponsive. Emergency responders say if Moore had not begun CPR immediately, the man likely would have died.

Moore, the Springfield-Greene County Office of Emergency Management public information officer, is one of the City of Springfield's nearly 2,000 employees who are CPR certified and trained in the use of automatic external defibrillators (AEDs).

Through a new initiative, called "Springfield LifeSave" the City has reached the goal of training and certifying 100 percent of its employees, in a move designed to inspire others in the community to get their employees certified in the life-saving skills.

The City's Leadership Team set a goal of having 50 percent of its employees CPR certified by the end of 2012 and the remaining 50 percent trained during 2013.



Window decals will be placed in all City facilities signifying our workforce is 100 percent trained in CPR and AED administration.

"Springfield LifeSave" is to train 45,000 people in compression-only CPR, double the number of AEDs in the community and have 100 businesses and organizations commit to the "50/50 Challenge."

Businesses and organizations that take the "50/50 Challenge" commit to certifying 50 percent of their workforce or 50 employees

"We have employees located throughout the community every day of the year. Giving them the knowledge to know what to do when faced with an emergency is something we felt was important," said City Manager Greg Burris. "Obviously, our employees felt strongly about this as well."

Now the City is asking other organizations and businesses to join the initiative. With the help of numerous partners including American Red Cross, American Heart Association, Ozarks Technical Community College, Safety Council of the Ozarks, Mercy, CoxHealth and others, the goal of



Fire Chief David Hall asks the audience to hold their breath for 30 seconds during the launch of the Springfield LifeSave program at Bass Pro Shops White River Conference Center. Hall uses this exercise to illustrate the importance of CPR skills.

(whichever is the smaller number). Those who do will be designated as a "Springfield LifeSave" organization. Those who also purchase an AED will be designated as a "Springfield LifeSave Plus" organization.

"We want to make Springfield safer for those experiencing sudden cardiac arrest, which is the leading cause of death in Greene County, and is preventable through the prompt action of bystander CPR and early defibrillation," explained Fire Chief David Hall.

Hall points out that for every minute a person is in cardiac arrest, their chances of surviving decreases 10%. CPR prolongs this "10 percent per minute" rule.

Bass Pro Shops Outdoor World, Big Whiskey's, Nesbitt Construction and Sumits Yoga are the first Springfield businesses to take the challenge. When they are successful, their businesses will be formally recognized by City Council and their names will be included on a "Springfield LifeSave" recognition wall located in Historic City Hall. They will also receive a window cling to post prominently in their business, designating them as a "Springfield LifeSave Safe Spot."

The City challenges every citizen to learn CPR. For more information visit SpringfieldLifeSave.Org.

MILESTONES

35 years

Kathy Higbee
Financial Analyst
Police – 4/7/1979

15 years

Melanie Williams
Senior Human
Resources Specialist
Human Resources –
4/5/1999
Donald Nix
Equipment Operator II
Public Works –
4/10/1999

10 years

Heather Morrison
911 Shift Supervisor
Emergency
Communications –
4/5/2004
Jerry Mitchell
Superintendent
of Parks Business
Operations
Parks – 4/12/2004
Jim Tillman
Purchasing Agent
Finance 4/19/2004
Bob Belote
Director of Parks &
Recreation
Parks – 4/19/2004

5 years

Christopher Woods
Senior Computer
Forensic Analyst
Police – 4/20/2009
Dennis McMan
Senior Parks Planner
Parks – 4/27/2009

Welcome

Chastity Willers
Community Health –
Nurse Health
Carson Cash
Land Use Inspector –
Building Development
Jeffrey Charchol
Senior Engineering
Technician – Public
Works
Richardson Anderson
Airport Police Officer –
Airport
Mychal Adamson
Gena Cecil
Laura Cordes
Aaron Cottengim
Robert Douglas
Matthew Gardner
Chad Hartman
Nicholas Havice
Kolby Helms
Cory Johnson

Sean Martin
Logan Miller
Seth Miller
Jacob O'Quinn
Karla Parker
Malissa Peters
Nicholas Peterson
Crystal Rorie
Casandra Smith
Trenton Terry
Matthew Thomas
Josiah Thompson
Jonna Welch
Keith Wright
Police Officers
(Academy) – Police
Lisa Dement
Accounting Clerk I –
Airport
Elisha Harper
Accounting Clerk
I – Planning and
Development
Samantha Griffith
Administrative
Assistant – Building
Development
Zachary Hildebrand
Maintenance Worker –
Parks
Craig Brown
Aircraft Line Services
Technician – Airport

Promotions

Cynthia Koenneker
Workforce Development
Supervisor – Workforce
Development
Scott Kamykowski
Stacey Parton
Eric Reece
Todd Revell
Culley Wilson
Police Lieutenants –
Police
Chad Davis
Truck Company
Captain – Fire
Ronnie Long
Tonya Price
Flint Roufs
Jonathan Shuck
Casey Wilkerson
Police Sergeants –
Police
John Ackerman
Traffic Technician II –
Public Works
David Dees
Police Officer
(Academy) – Police
Benjamin Houston
Fire Equipment
Operator – Fire
DeAnn Reynolds
Fleet & Equipment
Supervisor – Police

James Morehouse
Craftworker – Airport
Christopher Marsh
Team Leader – Public
Works

Retirements

Robert Johnson
Community Recreation
Supervisor
Parks – 17 years
Thomas Royal
Police Sergeant
Police – 25 years
Eric Wahlquist
Police Sergeant
Police – 25 years
Darren Whisnant
Police Sergeant
Police – 27 years
Tri Nguyen
Computer System
Administrator
Emergency
Communications – 28
years
Dennis Shook
Police Officer
Police – 25 years
Stephanie Still
Police Officer
Police – 25 years
Joseph Curry
Police Officer
Police – 25 years



FOR SALE

Attention crafters! Bling available! Loose Swarovski rhinestones, various colors in two sizes. See full listing at www.ri.ms/bling. Used Aiwa car CD player \$20 or offer. Christopher at 862-7716.

Two antique Johnson outboard boat motors – 1.5 and 3 h.p. One manufactured in 1922, the other in 1930. Your choice \$135. 110 Honda 3 wheel ATV – \$175. Delta compound miter saw – \$85. Bee hive – \$20. Live trap – \$45. Petersen car ramps – \$35. Call Dave - 417-

Really nice square oak coffee table with large open storage space underneath, rounded corners, and 4-pane glass top. Casters on the bottom make it easy to move. Excellent condition. \$60. Picture available by email. Call 838-0334 and leave a message.

HELP WANTED

Our 22 year old daughter recently became totally incapacitated and requires 24/7 care. We are looking for individuals to provide care for her in our home. Night and day shifts available. Looking to hire quality individuals able to assist with transfers, pass meds, administer tube feedings and provide lots of hugs and cuddling. Nurses, CNAs and PCAs, and nursing, OT and PT students welcome. This is a great opportunity to gain hands-on experience. Night shifts would allow students to study. Pay is negotiable. Please call Theresa Williams at 827-3481 after 4:00 p.m. Monday-Friday.

REAL ESTATE

House for rent, 1909 S. Pickwick, 3 bedroom, 2 full bath, fenced backyard, attached 1 car garage, 2nd living space off the kitchen, hardwood floors throughout house. \$950 per

month includes lawn care. Call 379-2978 for more information.

House for sale by owner: 3 BD, 1 BA, 1 car attached garage, near Bass Pro. Wood floors and carpet. Large fenced yard. Central AC/heat. Asking \$65,000. Call Linda if interested, 831-9203.

SERVICES

Special 20% discount to city employees and their family members during April & May (New clients only) Haircuts, color, waxing and much more with Shelly Cantrell @ After Effects Salon, 3811 C. S. Campbell Call 417-224-6285 for appointments.

Stephanie Chase Cleaning Service
"Professional House Cleaning"
Licensed and Insured
299-9034 | Stephaniechase18@gmail.com
References upon request

APRIL BIRTHDAYS

1 Paul Blee
Chris Hanks
Olivia Hough
Sharyn Jones
Noel Luton
Patricia Rader

2 James Calhoon
Lisa Jump
Sarah Limb
Jerome Lockett
Brandan Manczuk
Stacey Parton
Sarah Siegismund
Jamey Thomas

3 Henry Cook
Madison Jones
Jacob Stocklausner

4 Terry Allen
Wesley Archer
Ronald Cole
Sandra Freeman
Eric Morgan
Melody Saul
Jeron Tauai
Jackson Thompson
Lee Tiehen

5 Bobby Berry
Tracy Campbell
John Erwin
Taylor Richards

6 James Cooney
Richard David
Timothy Gerkey
Terry Moore
Jeanie Priebe
Jonathan Shuck

7 Gary Campbell
Lawrence Demster
Stacia Portis
Kyle Sample
Todd Thornhill
Gregory Wheelen

8 Kelby Dickensheet
Kenneth Edmonds
James Hunt
Patrick Myers
Kristina Webster
Chester Wheeler
Cynthia Wyman

9 Betsy Beck
Sally Payne
Aleda Stanek

PW
PRK
PDV
POL
WD
PRK

POL
911
ES
POL
ES
POL
PRK
POL

PRK
PRK
ES

PW
PRK
POL
PRK
POL
POL
PRK
PW

PW
PRK
PW
PRK

POL
PRK
FR
IS
POL
POL

PW
ES
FN
PRK
MC
POL

POL
ES
PRK
PRK
911
PW
HL

POL
WD
PRK

10 James Stewart
David Strusz

11 Thomas Breashears
Lori Chafin
Stanley Horton
Nathan Tiller

12 James Abbott
Daniel Carlson
Jeremy Christensen

13 Crystal Dorser
Jon Freeman
Julie Gimlin
Rebecca Jolliffe
Christine Rodgers
Bradley Thomas
Justin Wilson

14 Anna Massoth
Mike McNelly
Mark Schindler
Robert Ucke

15 Lisa Harley
David Hightower
Robert Leshin
Shawn McClure
Heather Parker
Kelsey Peterson

16 Brandi Anderson
Bonnie Blevins
Ronald Byerly
Judy Cano
Brittany Fox
Elizabeth Kellner
Lori Stubbeman
Rebecca Thompson

17 Kelly Ash
Shannon Kinney
Evan Nicholson
Eric Reece
Tina Sides
Justin Stockam
Trenton Terry

18 Stewart Acosta
Kirk Broberg
Bethany Gates
Amanda Leckrone
Christopher Roush
Jenny Turner

19 Alford Berry
Jason Bisby
Philip Depinto
Jason Wells

20 Stephanie Gott
Lavena Pilgrim

PW
PRK
PW
ES
AIR
PW
FN
POL
PRK
HR
PW
BDS
HL
POL
PRK
PRK

PRK
POL
PRK

HR
PW
BDS
HL
POL
PRK
PRK

PRK
PRK
POL
PRK

CC
FR
PRK
POL
HL
PRK

PRK
ES
PW
WD
PRK
PRK
FN
ART

FR
PRK
POL
POL
MC
PRK
POL

AIR
POL
POL
PRK
LAW
FR
PW

AIR
POL
POL
FR

ES
HL

WELCOME TO THE CITY



Bottom Row: Samantha Griffith, BDS; Lisa Dement, Airport.

Second Row: Jana MacLachlan, HR; Shelia Shenoy, HR; Nicole Harper, Planning.

Top Row: Lloyd Marshall, Parks; Zach Hildebrand, Parks; Justin Hilton, Airport; Rich Anderson, Airport; Carson Cash, BDS; Alice Wood, HR; Greg Braden, PW and Craig Brown, Airport.

21 Curtis Cantrell
Rebecca Husney
Kurt Priebe

22 Amy Davis
Jeremy Garner
James Garrett
Jeremy Garten
Brandon Gonzales
Samantha Griffith
Bob Hosmer
Rachael Klebolt
Linda McKaig
Casey Perryman
Kesha Schreiber
Josiah Thompson

23 Warren Bagwell
Lucas Brantley
Brian Crum
Andrew Flippin
Tianna Thomas
Tanner Westerfield
Judy White

24 Matthew Farmer
Dustin Hartje
Devin Nevels
Jonathan Peitz
Myron Walton

25 Robert Cantrell
Dalton Cross
Kevin Dill
Lisa Donaldson

26 Christopher Barb
Megan Feith

James Hughes
Christopher Mumm
Jeremy Parr

27 Gary Birum
Jordan Butcher
Mackenzie Gathercole
Martin Gugel
Aaron Lile
Justin Merritt
William Snider
Tara Williams

28 Alan Cummins
Thomas Gottman
Brandon Keene
Kyle Powers
Karen Prescott

29 Katherine Baurichter
PRK
Mary Mannix Decker
Kaleb Palmer

30 Ben Basham
Fred McConkey
Johnnie Hudgings
Donald Mitchell
Brandon Osborn
Rachel Turner
Chadwick White

PRK
PRK
PRK

IS
PRK
PRK
PW
FR
FR
PRK
HL

PRK
PRK
POL
POL
HL

PRK
FN
PRK

FR
PRK
PRK
POL
PW
PRK
POL

Diversity has profound effects on the workplace

Diversity in the workplace used to hinge upon the level of responsibility, pay, and respect that one could receive based upon the color of skin and ethnicity. But, these days, diversity in the workplace has become much more than that.

Most business leaders have come to discover that diversity is what often makes for better business. Instead of everyone in an organization offering the same general aspect, diversity gives us more to work with.

People with different backgrounds have different sets of skills or knowledge that can be lent to the workplace. This gives a company more variety to choose from when it comes to employee results.

Understandably, any organization can flourish when it has more resources. The more it has, the better. With diversity on its side, an organization stands a better chance at finding working solutions and in less time. Not only does a variety of experience and background provide a vast array of knowledge and skills, but it also sparks creativity among those involved.

The creativity is sparked by those taking part in the setting of diversity itself, not only supplying their own unique slice of diversity but discovering inspiration from others around them. This creates a brand new diversity in itself and adds to that which is already diverse.

The general public, a company's market, is forever changing and re-changing in its diversity. As an example, one such change grabbed the attention of most customer service companies in 2000 when census results showed that African Americans were no longer the largest minority.

Hispanics had officially moved into this position and now companies had to plan how to appeal their services to and attract this new group that would dominate in a new way, verse the previous minority majority that marketing strategies had been crafted around in the past.

With diversity in the workplace, it is easy to make these kinds of transitions. With a diverse number of employees and executives at the ready, a company can be covered on many more fronts than can a less diverse company.

Diversity is a concept that has been used often, even for plans as large as the creation of countries. This strategy was formed by the founding fathers of the United States and gave meaning to the nickname of the melting pot that the U.S. became known for. If it can work as the foundation of an entire country, its results on something as small as a single organization can be profound.

Source: *Business Marketing.com*



The winning team in HR's "March Madness" CAmp day challenge. Four teams competed to answer trivia questions about City merit rules. For every correct answer, a team member got to shoot a basket. Congratulations!

2014 Lasers schedule includes Blake-Roddick face-off

The Mylan World TeamTennis (WTT) Pro League has released the 2014 schedule for the defending Western Conference Champions, the Springfield Lasers.

The highlight of the Lasers home season comes Sunday, July 13, when Lasers marquee player James Blake faces longtime friend and rival Andy Roddick at Cooper Tennis Complex's Mediacom Tennis Stadium.

Blake, 34, was the No. 1 American and No. 4 world player in 2006, placing him just behind Roger Federer, Rafael Nadal and Nikolay Davydenko. Blake is known for his powerful forehand, his speed on the court and his incredible comeback after breaking his neck in May 2004. He has earned 10 singles titles and seven doubles titles. Blake returns to the court after less than six months of retirement, announced last August after the US Open. Now returning for his eighth season of WTT, his first with the Springfield Lasers, Blake will play two Springfield Lasers home matches: Saturday July 12 and Sunday, July 13.

Blake replaces former Lasers marquee player Andy Roddick, who left the Lasers in November to join the new Austin Aces WTT franchise in his hometown of Austin.

Blake's and Roddick's careers have been intertwined since the early 2000s. They were the top two American tennis players for most of the decade. Both were members of the Davis Cup USA team, including 2007, USA's most recent Davis Cup championship, when Blake, Roddick and Bob and Mike Bryan beat Russia in the World Group finals. Blake and Roddick partnered in doubles for

several tournaments on the ATP tour. They remain friends and golfing buddies, playing together at AT&T Pebble Beach

National Pro-Am in February.

San Diego marquee player and former No. 5 Daniela Hantuchova also makes an appearance in Springfield Thursday, July 17.

2013 Lasers team members Alisa Kleybanova and Jean-Julien Rojer return this season, after leading the Lasers to the 2013 Western Conference Championship. Kleybanova, 24, from Moscow, Russia, also was named 2013 WTT Female Rookie of the Year. Rojer, 32, from Curacao, Netherlands Antilles, earned the WTT Male MVP in 2013 and was also 2011 Male Rookie of the Year.

WTT veterans Anna-Lena Groenefeld and Michael Russell, were added to the roster earlier this month. Three-time WTT Coach of the Year Coach John-Laffnie (JL) de Jager returns for his eighth season with the Lasers.

San Diego marquee player Daniela Hantuchova also makes an appearance in Springfield Thursday, July 17.

The 2014 season three brings two new franchises to the seven-team Mylan WTT league: the Austin Aces, formerly the Orange County Breakers; and the San Diego Aviators, formerly New York Sportimes.

All Springfield Lasers home matches are held at 7 p.m. at Mediacom Tennis Stadium at Cooper Tennis Complex, 2331 E. Pythian, Springfield. Season tickets for the Lasers are available now at 417-837-5800, with individual tickets available in May. Please visit springfieldlasers.com for the team's schedule.





Reminder about City's new branding

City of Springfield brand guidelines apply to all print collateral, and hard and electronic marketing/communications material, in addition to official correspondence, reports, fleet marketing, clothing and municipal signage. To download the new logos and branding guidelines, please visit springfieldmo.gov/logos. If you have questions regarding the application of the guidelines, or require digital brandmark files, please e-mail mmontgomery@springfieldmo.gov or call 864-1027. The Department of Public Information worked with City Print Shop Services to develop templates for several identity pieces, including letterhead, business cards, notepads and thank-you cards. Please contact the Print Shop at 864-1016 to order these items.



Montgomery's Gold Addy-winning Springfield Jazz Festival poster to compete in national competition

Multimedia Coordinator/Senior Graphic Designer Mark Montgomery's Gold Addy-winning illustration for the 4th annual Springfield Jazz Festival went on to win gold at the district-level American Advertising Federation competition, which includes entries from Missouri, Kansas, Nebraska and Iowa. This means the entry will automatically be judged at the national level at the AAF Admerica! 2014 conference in May in Boca Raton, Fla. The AAF awards are

the largest creative competition in the world, with over 40,000 local entries competing in 200 markets coast to coast.

City again achieves Aa1 bond rating from Moody's

Moody's Investor Service affirmed the City's general obligation rating at Aa1. In their report, Moody's noted Springfield's strength as a sizeable tax base which serves a regional economic hub for southwest Missouri, the significant institutional presence of Missouri State University and the City's satisfactory reserves and liquidity. The report also mentioned the continued strengthening of the Police/Fire Pension Fund. This solid rating means the City can sell bonds at a lower interest rate than other cities that do not have a strong rating, allowing us to devote more taxpayer dollars to capital projects and spend fewer dollars paying interest.



Citizen Resource Center celebrates grand opening with open house

Citizens and employees were invited to a grand opening and open house for the newly opened Citizen Resource Center March 26. The Citizen Resource Center enables the City to work directly with citizens to solve issues affecting the entire community, such as tall weeds or grass, abandoned vehicles, dangerous buildings, traffic and streets issues, noise disturbances, trash violations and signs in the public right-of-way.

Citizen resource coordinators Claudia Crighton and Anita Eddy direct citizen requests, questions and problems to the departments which can best implement change or provide answers.

"Creating a one-stop resource center for citizens was something I had wanted to do for a long time," Crighton says. "We want to be as accessible and as visible as possible so we can serve our citizens the best we can."

Crighton and Eddy average 75-100 citizen service request calls per day. They also communicate with citizens via the online citizen service request page at springfieldmo.gov.

Do You Know...?

A Q&A of City of Springfield employees. To suggest a colleague for "Do You Know...?", e-mail thescene@springfieldmo.gov.



Drew Meyer

911 Emergency Communications Telecommunicator. Drew has worked for the City for one year and five months.

What was your first job? Scorekeeper for the Springfield-Greene County Park Board.

Who do you quote? Every movie and TV show I've seen. I have and do carry on entire conversations with just movie and TV quotes.

How do you answer the telephone? 911, where is your emergency?

What won't you eat? I used to be a pretty picky eater. Then I went to college and was poor. I will now eat anything.

What could you never do? Date a KU fan/alumnus.

The SCENIC Route



Emily Hegg and the inBalance committee have created a culture of wellness at the City by infiltrating our food conscience and rewarding us with fleece sweatshirts for participating in the HRA three years in a row.

Parks ranger encourages employees to get HRAs

Parks Ranger Paul Byer, 58, believes that having a health risk assessment (HRA) last year saved his life.

Byer added the prostate-specific antigen (PSA) test when he received his HRA last year as a new employee. A retired policeman, Byer joined the Parks department in April 2013 as a ranger after moving to the Ozarks



from California. He and his wife live in Morrisville and he has three grown sons.

"I'd been having PSA tests every few months anyway because I have an enlarged prostate and a history of prostate cancer and other cancers in my family," he said.

Byer lost his father to prostate cancer and his mother to lung cancer. His sister died of breast cancer at 28.

The PSA test measures the blood level of a protein produced by the prostate gland. The higher a man's PSA level, the more likely it is that he has prostate cancer.

"For the \$22 to add a PSA test to my HRA, I thought, 'why not?'" he said.

Byer said his normal PSA level was 4 1/2 to 5. The results of the PSA test that he took when he got his HRA came back at 12.

"That really alarmed me, so I called my doctor and he had me come in right away," Byer said. "We redid the test and it was back down to 5 again."



Byer said to be safe, he and his urologist decided to go ahead with a biopsy. It came back positive for prostate cancer.

"Because we caught it so early, I'm practicing active surveillance, which means that I continue to get PSAs every three months, see my physician every six months and have a biopsy once a year," Byer said. "If I hadn't been offered the PSA along with my HRA, I wouldn't have caught this as early, and the outcome may have been different. I'm very grateful."

Registration now open for Spring 2014 Health Risk Assessments

Take note of these exciting new changes and benefits this year:

- **Registration is now conducted fully online** and is easier than ever through CoxHealth Express. Visit springfieldmo.gov/inbalance/hra to watch a step-by-step video explaining the process. Don't have access to a computer? Computer lab times are available. Visit the Web site for more information.

- inBalance is proud to announce a **20 percent Friends of the Zoo membership discount!** You will be given a form when you complete your HRA. Submit this form when you pay your membership fee to the zoo and inBalance will take care of the rest!

- Are you a loyal HRA participant? 2014 marks the third year of the annual HRA offering. To encourage employees to keep up the good work and continue to monitor their health, inBalance will be giving away **free inBalance pullover sweatshirts part of our three-year HRA loyalty program.**

FOLLOW THE GOLDEN GOOSE



Each week, the Golden Goose is presented from one City employee to another as a way to say "thank you" and recognize fellow employees for a job well done.

I'm presenting the Golden Goose Award to Karen Garrison. I've worked with Karen many times during my career with the City. She has always impressed me with her dedication to her job and work ethic. This has been no different working with her on the Oracle implementation project. From day one she has always looked out for the City's best interest. And Karen's thoroughness and attention to detail has contributed greatly to the success of the project.

Terry Moore, IS

I'm presenting the Golden Goose award to Renee Evans. Over the years, Renee has been my "go-to" person for help with Parks payroll processing. Her attention to detail and conscientious work habits mean we always receive accurate



information when we contact Renee. She is extremely helpful when we have questions. If she doesn't immediately know the answer, she makes every effort to find the answer to our question. Renee is a great co-worker and team member!

Karen Garrison, HR

I am pleased to pass the Golden Goose Award to Skylar Desa in Information Systems. When you can call the IS Help Desk and start the call with "I am blonde but ..." and you are still treated with great respect, that person should be commended. Skylar is always helpful and willing to do whatever it takes to try and solve your problem. He is very knowledgeable and always kind. We may not all know the face behind the voice so I wanted to recognize Skylar with the Golden Goose so that we can all put the face and voice together. He is well deserving.

Renee Evans, Parks



Rules of the Goose:

1. Present the Golden Goose to a fellow City employee in a different department.
2. You can only keep the Goose for one week.
3. It is highly encouraged that you present the Goose in a way that recognizes them publicly.
4. The Goose must be displayed in your work area for everyone to see. Accompanying the Goose will be a pin that you can wear all week.
5. A log book will document the travels of the Goose. When you give the Goose trophy, please send an e-mail to GooseShepherd@springfieldmo.gov stating to whom you are presenting the Goose and why.



WORKING WITH THE COMMUNITY

Awards & Recognition

Claussen selected as Employee of the Year by Springfield Business Journal

Congrats to Public Works' Eric Claussen, PE, who will be honored as Employee of the Year at SBJ's Dynamic Dozen event in May.

Emergency 911 Communications administrators receive state awards

J.R. Webb, assistant director of Springfield-Greene County 911 Emergency Communications, received the 2014 Director of the Year Award from the Missouri chapter of the Association of Public Safety Communications Officials (MoAPCO) and the Missouri chapter of the National Emergency Numbers Association (MoNENA) at their joint annual conference in March. Webb is a former firefighter and chief of the Logan-Rogersville Fire Protection District. He became assistant director in 2002.

Kris Inman, administrative services manager, received the George Major 2014 Trainer of the Year award from the two

organizations. He has been a dispatcher since 1994, was promoted to shift supervisor in 2006 and promoted to his current position last year.



Left to right: Rance Duffy (MoNENA President/Christian County 911 director), Shawn Johnson (Priority Dispatch), J.R. Webb and Roger Martin (MoAPCO president/MSHP operations training manager).



Roger Martin (MoAPCO president/MSHP operations training manager) presents Kris Inman with the George Major 2014 Trainer of the Year award.

City receives award for being breastfeeding-friendly workplace

HR Director Sheila Maerz accepted the Missouri Breastfeeding Friendly Worksite Award on behalf of the City from the Missouri Department of Health and Senior Services March 21.



HR Director Sheila Maerz accepts the Missouri Breastfeeding Friendly Worksite Award on behalf of the City from the Missouri Department of Health and Senior Services.

The City is the first government

municipality to receive the award. The Missouri Breastfeeding Friendly Worksite Program is a collaboration between DHSS and the Missouri Breastfeeding Coalition to educate employers on the value of providing lactation support in the workplace and to recognize businesses that support their breastfeeding employees.

Fire Chief David Hall invited to prestigious U.S. Navy leaders program

Congratulations to Fire Chief David Hall for being accepted into the Executive Leaders Program through the Center for Homeland Defense Studies through the United States Navy.

This invitation-only opportunity brings together the nation's homeland security leaders to develop the strategies, policies and organizational elements needed to defeat terrorism in the United States.

He is one of only a handful of Fire representatives involved in a 30-person class.

To: Sara Meier and Jen Meloy, 911 Emergency Communications Telecommunicators, Deputies Jeff Ussery and Dan Fillmore, Greene County Sheriff's Office

On March 17 at approximately 4:30 a.m., a citizen called 911 due to an escalating situation with their autistic son, involving a trespass subject in their home. He wrote, 'From the 911 staff member who took my call, to the two sheriff's deputies that responded, I was immediately calmed in a terrible situation by their professionalism and concern. I don't know the names of these individuals, but I am in their debt. Thank you. It is a blessing to know we have such men and women of caliber serving us.' Telecommunicators Sara Meier (initial call-taker) and Jen Meloy (dispatcher working with the deputies of the Greene County Sheriff's Office) are to be commended for their compassion and handling of the 911 call. Deputies Ussery and

Fillmore responded to the home and assisted in de-escalating the situation. Great job to everyone involved!

*Name withheld by request
Greene County*

To: 911 Emergency Communications Telecommunicators, Deputies Neil Kastler and Brandon Alexander, Greene County Sheriff's Office

On March 23 at approximately 3:15 p.m., a citizen called 911 as he came home and discovered he had possibly been burglarized, as his doors were open and unlocked. Deputies Kastler and Alexander with the Greene County Sheriff's Office, responded to the caller's address, cleared his home, and secured it. He wanted to say 'thank you' to the deputies and everyone at 911 for their 'quick

response and for making sure his home was safe and secure.' Excellent job to all!

*Brandon Wrinkle
Greene County*

Senior Plant Electrician John Copelin

was at James River Lift Station the morning of March 27, when a woman yelled at him from the trail head. She said her husband had fallen and needed help. John ran down there and he had fallen off his bike and appeared to have a broken shoulder. John asked if they needed an ambulance and they said no that the wife would take him to the hospital. John helped them load the bikes on the rack and they left.

*Steve Meyer
Director, Environmental Services*



City-Wide **WALKING CHALLENGE**

BACK BY POPULAR DEMAND!

Here's another chance to gather your co-workers
and walk your way to better health and **BIG PRIZES!**

- Gather a walking team of **up to 8 people**
- Decide which division your team belongs:
Are you **FIELD** workers or **DESK** workers?
- Each participant must submit an entry fee
donation of \$5. **100% will go to the American
Heart Association's Heart Walk!**
- Choose a team leader, register your team,
submit your entry fees, pass out your
pedometers, then.....
- **GET WALKING & TRACK YOUR STEPS!**



Help us reach our goal
to collectively walk
12,000 miles!



Challenge runs: April 8th at 8 a.m. - April 22nd at 5 p.m.

Visit springfieldmo.gov/inBalance for
full challenge details and to register your team!